

## **Learner Email Sequence**

For Private Programs, Membership,  
Hone AI, and Group Coaching



# Program Invitation Email

Whether a Hone program is a Private or Membership program, learners will receive this enrollment email when invited to a program.\*

**From:** hello@honehq.com

**Subject Line:**

You've been invited to enroll in \*program name\*

**Date Sent:** Varies

\*A reminder (same email content) is sent **7 days** after this email if the learner still has not responded for Private Programs.



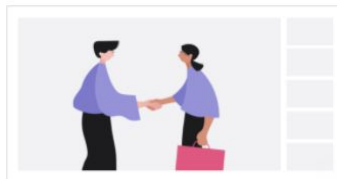
## You've been invited to participate in a Hone program.

Hi Chris,

Your company, **Acme**, has invited you to participate in "**Manager Essentials**," a series of live classes delivered over Zoom, to help supercharge your skills in the workplace.

Please click the button below to choose a time that works best for you:

Enroll now



**About this program:**

In this four-class program, you will take powerful steps forward as a trusted leader and effective coach, and grow a culture of engagement, and accountability on your team.

**Classes in this program:**

- The Coach Approach
- Build High Trust Relationships

We're happy to help if you have any questions. You can reach us at [hello@honehq.com](mailto:hello@honehq.com). We can't wait to meet you!

To your success,  
The Hone Team



# Enrollment Confirmation

Once a learner enrolls or is enrolled, they'll receive this email confirmation.

**From:** hello@honehq.com

**Subject Line:**

Congrats! You're enrolled in \*program name\*

**Date Sent:** Upon enrollment completion

## You're enrolled in WeBelong Leaders

Congrats Ian,

Your first of 5 live classes starts on Tuesday, November 07, 2023 at 11:00 AM (US/Michigan).

### Your class schedule

- **Manage Bias in the Workplace (Managers)** on Tuesday, November 07, 2023 11:00 AM US/Michigan
- **Address Everyday Acts of Exclusion** on Tuesday, November 14, 2023 11:00 AM US/Michigan
- **Practice Lab: Address Everyday Acts of Exclusion** on Tuesday, November 21, 2023 11:00 AM US/Michigan
- **Create a Culture of Belonging** on Tuesday, November 28, 2023 11:00 AM US/Michigan
- **Embrace Allyship In Your Organization** on Tuesday, December 05, 2023 11:00 AM US/Michigan

### Your assessment information

- **Capability Assessment** will open on 01/11/2024. This assessment will explore your strengths and opportunities while learning how you can continue to level up your skills

[Preview class content](#)

You will receive 5 calendar invites shortly that include the link to join each live class and preview your class content. Please be sure to RSVP. We can't wait to see you in class!

# Class Reminders and Follow Ups



## Reminder: Day Before Class

Learners are prompted to review class content in advance. We also remind learners to reschedule if they're unable to attend.

**From:** hello@honehq.com

**Subject Line:** Your class \*class name\* is tomorrow!

**Date Sent:** Day Before Class



### Your class Coaching Mindset is tomorrow.

Hi John,

Your 90 minute class Coaching Mindset is tomorrow, Thursday, March 12, 2020 at 02:36 PM PDT.

You can join the class from your calendar invite 5 minutes before the class starts. Please review the content today to ensure that you are ready for class.

[Review class content](#)

#### What will we cover?

In this introductory workshop, we share how managers can be more mindful, more attuned, and more thought-provoking to drive better performance from their team. We introduce the skill of active listening and empower participants to evaluate and practice their listening skills. Finally, we discuss the fundamentals of leadership through the lens of the coaching model, and leaders learn to apply these skills in coaching conversation based on the GROW model.



If you have an unexpected conflict and can't attend this class, reschedule on your learner platform, pending class availability.

We look forward to seeing you tomorrow!

To your success,  
The Hone Team

Have questions? You can always reach us at [hello@honehq.com](mailto:hello@honehq.com).

Hone delivers live, interactive classes led by world-class instructors to 80m+ learn.com members and our annual development events.



Hone Group, Inc. | 111 C St, Vancouver, CANADA V6A 1A6  
[www.honehq.com](https://www.honehq.com)



# Personalized Weekly Learner Digest

Tailored summary of recent activity **and** upcoming actions that need attention from learners.

**From:** hello@honehq.com

**Subject Line:** Your Hone Tasks This Week

**Date Sent:** Weekly on Mondays



## Hone Weekly Digest

We found some items that need your attention this week.

### Acme Inc programs

Make sure to prioritize programs assigned to you by your organization.

#### DEIB Core

1 task

☐ Complete program by January 31, 2024

[Enroll >>](#)

#### Manager Core 101

2 tasks

##### Build High Trust Relationships

Attended on Wednesday, January 15

Here's your commitment from class:

Audit my relationship with my manager and make a deposit.

##### Lead Highly Effective 1:1s

Missed on Wednesday, January 22

[Reschedule class >>](#)

##### The Coach Approach

Attended on Monday, January 20

[Make commitment >>](#)

##### Give Feedback That Lands

Scheduled for Thursday, January 23

##### Impact Survey

Opens on Monday, March 1

### Your classes

Drive your own professional growth by continuing to complete Membership classes.

#### Prepare for Your Performance Review

Attended on Monday, January 23

Here's your commitment from class:

Review my achievements, strengths, and values that I bring to my job/team/company. Expand on areas that I think I might need to improve on.



## Reminder: Day of Class

Five minutes before the class begins, learners are prompted to join.

**From:** hello@honehq.com

**Subject Line:** Join your \*class name\* class now!

**Date Sent:** 5 minutes before class start time



### Join your Coaching & Mindset class now!

Hi Shane,

Your 90 minute class starts at 02:30 PM PDT.

[Join now](#)

As a reminder, please join individually from a quiet place and make sure your camera is on. We look forward to seeing you!



To your success,  
The Hone Team

Have questions? You can always reach us at  
hello@honehq.com.

Hone delivers live, interactive classes led by world-class instructors to drive human connection and continuous development at work.



Hone Group, Inc. - 111 C St. Emeryville, CA 94604, US  
www.honehq.com



## Class Missed

If a learner misses a class, they are prompted to review the content or reschedule to another class option in your program if it is available.

**From:** hello@honehq.com

**Subject Line:** We missed you in \*class name\*

**Date Sent:** Upon class conclusion if learner did not attend



### We missed you in Intro to Coaching

Hi Devin,

We missed you in Intro to Coaching on Thursday, February 13, 2020.

If you want to reschedule the class, we're likely running another class soon. If you can't find a time that works, you can review the content covered in the class.

[Reschedule class](#)[Review content](#)

To your success,  
The Hone Team

Have questions? You can always reach us at  
hello@honehq.com.

Hone delivers live, interactive classes led by world-class instructors to drive human connection and continuous development at work.



Hone



# **More Emails** For Private Programs



## Waitlist Confirmation

If a learner joins the waitlist, they'll receive this email confirmation. Waitlists are only offered for open enrollment programs.

**From:** hello@honehq.com

**Subject Line:**

You're on the waitlist for \*program name\*

**Date Sent:** Upon joining the waitlist



### You're on the waitlist for Intro to Coaching

Hi Devin,

Thanks for joining the waitlist for Intro to Coaching. We'll let you know when new dates and times are scheduled.

To your success,  
The Hone Team

Have questions? You can always reach us at  
hello@honehq.com.

---

Hone delivers live, interactive classes led by world-class instructors to drive human connection and continuous development at work.



Hone Group, Inc. - 111 C St. Encinitas, CA 92024, US  
www.honehq.com



## Waitlist Invite

When new groups are created for your program, waitlisted learners will receive this email notification.

**From:** hello@honehq.com

**Subject Line:**

New times available for \*program name\*

**Date Sent:** Once a new group is available for enrollment



### New times available for Manager Essentials

Hi Chris,

Great news! The Manager Essentials classes that you joined the waitlist for have new dates and times available.

[Enroll now](#)

As a reminder, your company, Acme, invited you to participate on 12/12/2021.

#### About Manager Essentials

In this four-class program, you will take powerful steps forward as a trusted leader and effective coach, and grow a culture of engagement, and accountability on your team.

#### Classes

- The Coach Approach
- Build High Trust Relationships

If you wish to no longer receive new date and time updates for Manager Essentials, leave the waitlist [here](#).

To your success,  
The Hone Team

Have questions? You can always reach us at  
hello@honehq.com.

Hone delivers live, interactive classes led by world-class instructors to drive human connection and continuous development at work.





## Moving a Learner

If a learner is moved from one group to another through the admin platform, they receive this notification email.

**From:** hello@honehq.com

**Subject Line:**

\*admin name\* moved you to a new date and time for \*program name\*

**Date Sent:** Upon move completion within admin platform



### Confirm the new date and time.

Hi Robert,

Jill Heins moved you to a new date and time for Manager Essentials that starts Thursday, March 12, 2020.

#### Revised schedule

- **The Coach Approach** on Thursday, March 12, 2020 02:30 PM (PST)
- **Build High Trust Relationships** on Thursday, March 19, 2020 02:30 PM (PST)

You will receive a series of updated calendar invites. Please be sure to RSVP.



If you can't make these new classes, please contact Jill Heins at [jill@honehq.com](mailto:jill@honehq.com) to find a better time.

To your success,  
The Hone Team

Have questions? You can always reach us at  
[hello@honehq.com](mailto:hello@honehq.com).

Hone delivers live, interactive classes led by world-class instructors to drive human connection and continuous development at work.



# Assessment Emails\*



# Learner Assessment Invitation

Sent after program completion when scheduled by the admin

**From:** hello@honehq.com

**Subject Line:** It's time to take your Hone Impact Survey

**Date Sent:** Variable depending on configuration



Hey Tim,

Ready to unlock your full potential? It's time to take the Hone Impact survey! This is a 10-minute survey where you will explore your strengths and opportunities while learning how you can continue to level up your skills through self-reflection and team feedback.

Get started by nominating at least 3 direct reports and/or colleagues for a quick 10-minute survey to gather their invaluable perspectives about you as a learner. After nominating your team members, you'll continue on to complete your self-assessment to reflect on what you've improved as part of your learning journey.

Once you complete your self-assessment and at least 2 teammates participate, their aggregate responses will be shared with you confidentially, giving you a chance to learn and grow with your team's feedback.

[Take self-assessment](#)

Hurry! Complete complete your nominations and your self-assessment today to make sure your team has an opportunity to provide their feedback by the deadline of **Friday, Feb 26**.

To your success,  
The Hone Team

Have questions? You can always reach us at support@honehq.com.



## Learner Assessment Reminder

Sent according to reminder  
schedule during assessment  
open period.\*

**From:** hello@honehq.com

**Subject Line:** Don't forget to complete your  
Impact Survey

**Date Sent:** Variable depending on  
configuration

\*Hone administrators may elect to send  
reminders to those who have not completed  
the assessment and can indicate the timing  
of these.



Hi Tim,

It looks like you haven't completed your Impact survey yet and  
it's due on **Friday, Feb 26**.

### **Why is this survey so important?**

Continuous learning requires feedback from your direct  
reports and/or colleagues and through self reflection. The  
strongest skills are developed when you have all of the data  
you need to know how to succeed!

Invite at least 3 direct reports or colleagues and complete your  
self assessment today to make sure your team has time to  
provide their valuable insight by **Friday, Feb 26**. Once you  
complete your survey and at least 2 of the people you invited  
participate, their confidential aggregate responses will be  
shared with you in a report.

[Take self-assessment](#)

To your success,  
The Hone Team

Have questions? You can always reach us at  
support@honehq.com.



## Colleague Assessment Invitation

Sent upon nomination\*

**From:** hello@honehq.com

**Subject Line:** Feedback requested by  
[[SUBJECT\_NAME]]

**Date Sent:** Upon nomination by the learner

\*\*Hone administrators may elect to send reminders to those who have not completed the assessment and can indicate the timing of these.



Hi Tim,

Gabriella Lindsey recently completed a series of classes to develop their skills.

To help them assess their growth, please fill out this 5 minute confidential survey by Friday, Feb 26. It is important to complete this by the deadline so Gabriella Lindsey has enough responses to receive results and determine what they should focus on next.

[Take survey](#)

Have questions? You can always reach us at support@honehq.com.

Hone delivers live, interactive classes led by world-class instructors to drive human connection and continuous development at work.





## Assessment Results Ready

After self evaluation and at least 2 colleagues have submitted responses.

**From:** hello@honehq.com

**Subject Line:** Your Assessment Results are Ready

**Date Sent:** After self evaluation and at least 2 colleagues have submitted responses.



Hi Tim,

We asked you to assess yourself on your improvements and capabilities and surveyed your team to provide a holistic view into your impact. The results are now ready for you to view and determine where you want to focus your growth next.

Please note, this is NOT a performance review. It is intended to help you cultivate a greater awareness of the impact you make, your strengths and opportunities.

[View your report](#)

Once you're logged in, click on *Reports* to view! We look forward to working with you to develop in the areas you choose and tracking your progress over time.

To your success,  
The Hone Team

Have questions? You can always reach us at [support@honehq.com](mailto:support@honehq.com).

Hone delivers live, interactive classes led by world-class instructors to drive human connection and continuous development at work.



Hone Group, Inc. - 111 C St. Encinitas, CA 92024, US  
[www.honehq.com](http://www.honehq.com)

Hone

# Activation Emails



## Hone Membership + Hone AI Activation Email

Learners will receive a variation of this enrollment email.\*

- Learners will receive this email if they have access to Hone Membership + Hone AI

**From:** membership@honehq.com

**Subject Line:**

Welcome to Hone – Unlimited Growth Starts Here

**Date Sent:** Varies

\* A learner only gets this if they are not invited to a program at the same time.

## You're in! Your Copilot for Career Growth is Here.

Cue the confetti – you're officially part of **Hone Membership!** 🎉 We're your all-access pass to AI-powered coaching, expert live facilitators, and a global community of peers, here to help you crush your professional development goals.

Whether you want to become a stronger leader, improve your communication game, or boost your emotional intelligence, Hone has you covered.

With over 100+ topics in our live learning library, we help you build the mission-critical leadership and workplace skills that accelerate your career – at your pace, on your schedule.

Here's what's waiting for you:

**AI Sessions.** Bite-sized, interactive AI Lessons that guide you through helpful frameworks and concepts, and AI Practice to role-play real-world scenarios in a judgment-free space with personalized feedback tailored to you.

**AI Coach.** 24/7 copilot to help you tackle challenges, uncover answers, and find helpful Hone learning experiences.

**Live, Expert-led Classes.** Engaging virtual classes with a community of peers and a subject matter expert coach.

Your learning adventure awaits! Let's dive in:

AI Sessions

AI Coach

Live Classes

## Hone Membership Only Activation Email

Learners will receive a variation of this enrollment email.\*

- Learners will receive this email if they have access to only Hone Membership

**From:** membership@honehq.com

**Subject Line:**

Welcome to Hone – Unlimited Growth Starts Here

**Date Sent:** Varies

\* A learner only gets this if they are not invited to a program at the same time.

## You're in! Your Copilot for Career Growth is Here.

Cue the confetti – you're officially part of **Hone Membership!** 🎉

We're your all-access pass to live, virtual classes with expert facilitators and a global community of peers, here to help you crush your professional development goals.

Whether you want to become a stronger leader, improve your communication game, or boost your emotional intelligence, Hone has you covered.

With over 100+ topics in our live learning library, we help you build the mission-critical leadership and workplace skills that accelerate your career – at your pace, on your schedule.

**Ready to explore and sign up for your next learning adventure? Take a peek at our class offerings now!**

[Explore Live Classes](#)

# Hone AI Only Activation Email

Learners will receive a variation of this enrollment email.

- Learners will receive this email if they have access to only Hone AI

**From:** hello@honehq.com

**Subject Line:**

YWelcome to Hone AI

**Date Sent:** Varies

Cue the confetti – you officially have access to [Hone AI!](#) 🎉

Hone AI is your always-on copilot designed to help you learn, practice, and strengthen skills in the exact moment you need support.

Whether you want to become a stronger leader, improve your communication game, or deliver some tough feedback to a peer, we've got you covered.

With Hone AI, you can:

## Learn on Your Schedule

Build skills in 8-10 minutes with interactive [AI Lessons](#) tailored to your needs, whether you're just getting started, need a quick refresher, or want to deepen your expertise.

Try: [Collaborate with Clarity](#)

## Roleplay Real-World Conversations

Rehearse tough conversations before they happen in real life in a safe, judgment-free space with [AI Roleplay and Practice](#) sessions. Explore different reactions and get personalized feedback to help you show up with confidence when it counts.

Try: [Giving Feedback](#)

## Chat With Your AI Coach

Need quick advice, a coaching conversation to reflect, or personalized recommendations to guide your professional development? [Hone AI Coach](#) is available 24/7, by voice or chat, to help you overcome challenges and bring your best to work every day.

Try these prompts to get started:

- "I need to give tough feedback tomorrow. Can you help me prepare?"
- "I'm having trouble communicating with my team."
- "What should I learn next to advance my career?"

# Membership Newsletter

Sent weekly on Tuesdays  
and Thursdays

**From:** membership@honehq.com

**Subject Line:** Upcoming Hone classes

**Date Sent:** Weekly on Tuesdays and  
Thursdays

## Hone

### How to motivate yourself and those around you.

February is a great time to reassess goals and refocus energy to set the tone for the year.

Take this opportunity to **kickstart your personal motivation** and to **bring your teammates along** with you.

Check our recommended **upcoming** classes or see our full schedule [here](#).

#### Best of: Motivation

[View All ↗](#)

#### Set Powerful Goals (4.8★)

The right goals can help you be more persistent, focused, and motivated. Join this class to learn our goal-setting framework and strategies to increase the likelihood of achieving your goals.

[Register](#)

#### Utilize Your Strengths (4.8★)

Identify and leverage your strengths in your day-to-day work, to not only grow your skills but to also do work that is energizing and produces your best results.

[Register](#)

#### Motivate Anyone to Do Their Best Work (4.7★)

Intrinsic motivation is proven to be just as important as extrinsic factors like financial gain. Learn to tap into anyone's desire to be self-directed, improve, and to do purposeful work.

[Register](#)

#### Manage to Your Team's Strengths (4.7★)

## Hone

## Masterclasses



### Create Values-Based Goals to Start 2024 with Purpose

*Perfect for:* All audiences.

Revisit (or set) your intentions for 2024. Join life and executive coach Bea Kim in a guided process of workshoping SMART goals tailored to your core values. Leave this **class** with clarity around your goals and an action plan to progress towards your ambitions this year.

WED, FEB

14

3 PM ET

[Save Your Spot](#)



### Tell Powerful Stories with Data and Uplevel Your Presentations

*Perfect for:* All professionals who want to uplevel their presentation skills.

In a world of endless data, building a strong narrative has become an invaluable skill. Join **Amy D. Grubb, Ph.D.**, who currently leads the digital transformation of the FBI, to learn the art of telling compelling stories with data. Leverage Amy's proven techniques to drive understanding and impact.

TUE, FEB

20

12 PM ET

[Sign Up Now](#)



### What No One Tells You About Going from IC to Manager

*Perfect for:* Aspiring and current people managers.

Adapting from an individual contributor to a people manager can be more intentional than you think. Learn from **Sabrina Creighton**, who has led teams across Fortune 100 companies, and who "failed" in her first leadership role.

**Hone**



# **Group Coaching Emails**



# Pework Email

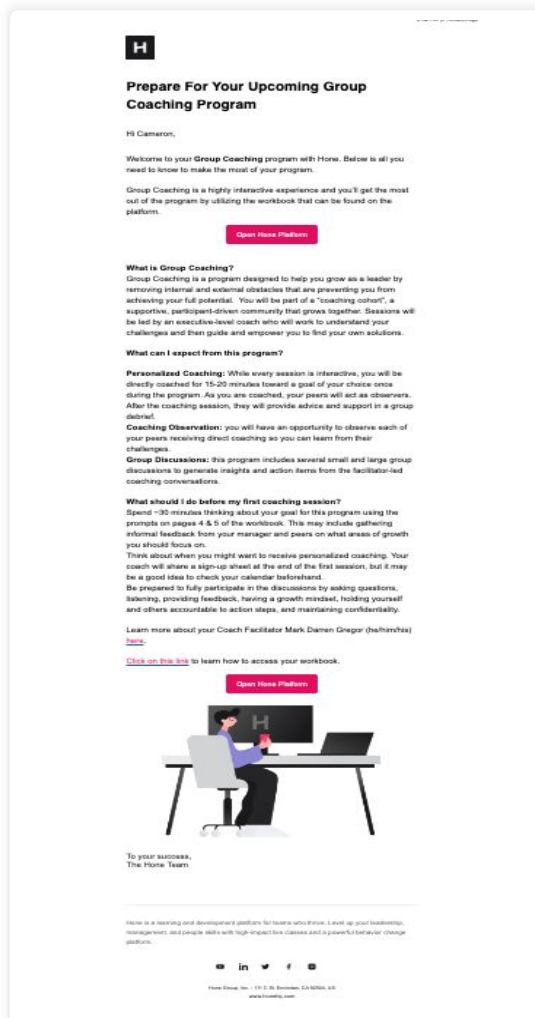
Learners will receive this enrollment email.\*

**From:** Hone Support support@honehq.com

**Subject Line:**

Prepare For Your Upcoming Group Coaching Program

**Date Sent:** Varies



# Pework Email

Participants will receive this email with FAQs and recommended pre-work

**From:** support@honehq.com

**Subject Line:**

Prepare For Your Upcoming Group Coaching Program

**Date Sent:** About one week before the first session

## Prepare For Your Upcoming Group Coaching Program

Hi Cameron,

Welcome to your **Group Coaching** program with Hone. Below is all you need to know to make the most of your program.

Group Coaching is a highly interactive experience and you'll get the most out of the program by utilizing the workbook that can be found on the platform.

[Open Hone Platform](#)

### What is Group Coaching?

Group Coaching is a program designed to help you grow as a leader by removing internal and external obstacles that are preventing you from achieving your full potential. You will be part of a "coaching cohort", a supportive, participant-driven community that grows together. Sessions will be led by an executive-level coach who will work to understand your challenges and then guide and empower you to find your own solutions.

### What can I expect from this program?

**Personalized Coaching:** While every session is interactive, you will be directly coached for 15-20 minutes toward a goal of your choice once during the program. As you are coached, your peers will act as observers. After the coaching session, they will provide advice and support in a group debrief.

**Coaching Observation:** you will have an opportunity to observe each of your peers receiving direct coaching so you can learn from their challenges.

**Group Discussions:** this program includes several small and large group discussions to generate insights and action items from the facilitator-led coaching conversations.

### What should I do before my first coaching session?

Spend ~30 minutes thinking about your goal for this program using the prompts on pages 4 & 5 of the workbook. This may include gathering informal feedback from your manager and peers on what areas of growth you should focus on.

Think about when you might want to receive personalized coaching. Your coach will share a sign-up sheet at the end of the first session, but it may be a good idea to check your calendar beforehand.

Be prepared to fully participate in the discussions by asking questions, listening, providing feedback, having a growth mindset, holding yourself and others accountable to action steps, and maintaining confidentiality.

Learn more about your Coach Facilitator Mark Darren Gregor (he/him/his) [here](#).

[Click on this link](#) to learn how to access your workbook.

[Open Hone Platform](#)



To your success,  
The Hone Team

**Hone**



# **1:1 Coaching Program**



## Welcome Email

Participants will receive welcome email 2 days before the 1:1 Coaching Kickoff session

**From:** support@honehq.com

**Subject Line:** Welcome to Your Coaching Program with Hone!

**Date Sent:** \*2 days before 1:1 Kickoff Orientation



## Prepare For Your Upcoming 1:1 Coaching Onboarding Session

Dear Joanne,

Welcome to the Hone 1:1 Coaching Program! We are excited to support you on this transformative journey toward personal and professional growth.

Your coaching program has been thoughtfully designed to provide tailored support, helping you set meaningful goals, create actionable plans, and achieve measurable outcomes.

Here's what to expect next:

1. **Your Orientation Session is scheduled for February 17:** This initial session will introduce you to the program, set expectations, and outline how to get the most out of your coaching experience.
2. **Coach Selection:** You'll have the opportunity to choose a coach based on detailed profiles of their expertise and specialties.
3. **Six Biweekly Coaching Sessions:** These 50-minute sessions will focus on your goals, action plans, and strategies for sustained growth.

We're here to support you every step of the way. If you have any questions or need assistance, don't hesitate to reach out at [support@honehq.com](mailto:support@honehq.com).

Looking forward to seeing your growth and success!

To your success,  
The Hone Team

Hone is a learning and development platform for teams who thrive. Level up your leadership, management, and people skills with high-impact live classes and a powerful behavior change platform.





## Session Follow-up Email

Participants will receive this email after the 1:1 Coaching Kickoff session concludes

**From:** support@honehq.com

**Subject Line:** Next Steps: Choose Your Coach

**Date Sent:** \*After 1:1 Kickoff Orientation session concludes



## Next Step in Hone's 1:1 Coaching Program

Dear Joanne,

We're thrilled that you've enrolled in Hone's 1:1 Coaching Program and are eager to support you in achieving your goals.

Here's what's next to get started with your coaching journey:

### Select Your Coach

It's time to choose the coach who will guide you through the program. Browse through their profiles to find the best fit based on their expertise and specialties.

- Deadline to Select: March 4, 2025
- Action Needed: Choose your coach and schedule your first session [here](#).

If you have any questions or encounter any issues during the process, please don't hesitate to contact us at [support@honehq.com](mailto:support@honehq.com).

We're excited to see you take this important step and can't wait to see your progress during this program.

Choose your coach



## Reminder Email to Select Coach

Participants will receive a reminder to select their coach 5 days after the kickoff session if they haven't booked their 1st session

**From:** support@honehq.com

**Subject Line:** Reminder to Select Your Coach

**Date Sent:** \*5 days 1:1 Kickoff Orientation session



## Reminder to Select to Your Coach

Dear Joanne,

We're excited for you to start your Coaching Program.

This is a reminder to choose the coach who will guide you through the program. Browse through their profiles to find the best fit based on their expertise and specialties.

- Deadline to Select: March 4, 2025
- Action Needed: Choose your coach and schedule your first session [here](#).

If you have any questions or encounter any issues during the process, please don't hesitate to contact us at [support@honehq.com](mailto:support@honehq.com).

Choose your coach

**Hone**

**Thank You**